

Grade Appeal Policy	Revised on: May 2025
Next Revision: Jan 2026	

ARV Canada College provides an opportunity for students to appeal grades in a fair and equitable manner. The policy applies to all College students who are currently enrolled or were enrolled 30 days prior to submitting a notice of grade appeal to his/her Instructor.

Procedure for Grade Appeal:

- 1) If a student is not satisfied with a grade assessed on an assignment or test, the student must provide a written statement of their concerns to the Instructor who assessed the grade within 5 days of the grade assessment. The statement should set out the reasons for disputing the grade and include copies of any relevant evidence the student wishes to submit and have considered. Please note, grades will not be adjusted for compassionate reasons or unexcused absences.
- 2) The instructor will reconsider or remark the assignment/test based on the criteria of the assignment/test and will provide the student with a written determination, setting out the reasons which led to both the original grade and any re-marked grade, if applicable. The Instructor will provide student with their determination within 3 business days of the receipt of the student's grade appeal statement.
- 3) If the student is still not satisfied with the Instructor's determination, the student should submit a formal written grade appeal, together with all relevant supporting documents to the Senior Education Administrator and/or onsite Administrator within 3 business days.
- 4) Upon receipt of the written grade appeal, the Senior Education Administrator and/or onsite Administrator will meet with the student to review the original assignment/test and all relevant supporting documentation (including the written determination of the instructor). The Senior Education Administrator and/or onsite Administrator may also meet with the instructor to conduct a re-marking of the assignment/test.
- 5) The decision of the Senior Education Administrator and/or onsite Administrator will be provided to the student in writing within 3 business days of receipt of the written complaint by student. All decisions of the Senior Education Administrator and/or onsite Administrator with respect to the grade appeal will be considered final.